

## Wiley InterScience now includes Blackwell journals

Dear Customer,

We are pleased to report that 1.6 million articles from Blackwell journals were successfully loaded onto **Wiley InterScience** over the weekend and the site went live again this Monday morning.

To view the full list of Wiley-Blackwell journals go to [www.interscience.wiley.com](http://www.interscience.wiley.com). You will see here several new subject areas which we have added to now reflect the full depth and range of the Wiley-Blackwell list. **Wiley InterScience** now includes 1400 journals, 6000 online books, 830 journals with backfiles back to volume 1, and 90 online reference works spanning the disciplines, from anthropology to astronomy, Zizek studies to zoonoses. In addition it includes 12 databases in chemistry and evidence based medicine as well as 10,000 laboratory protocols for the life sciences. **Blackwell Reference Online**, the Blackwell Encyclopedia of Sociology and the International Communications Encyclopedia continue to be hosted on a separate site: [www.blackwellreference.com](http://www.blackwellreference.com).

Please note that there is still some missing content from Blackwell which we are working through. This includes some issues, articles, parts of articles (e.g. article loaded in xml but not in PDF) plus some missing metadata and articles which need to be fixed due to special character rendering issues. The full list of missing content which we are working through is listed on our transition site here: [interscience.wiley.com/transition](http://interscience.wiley.com/transition). Updates will be posted here as items are resolved.

We have redirected most links to their nearest equivalent on Wiley InterScience. However, we are still working on the OpenURL links to ensure they resolve direct to the appropriate journal rather than the main homepage. We will have this in place within a few days.

We have migrated the majority of customer license terms and access rights from Synergy to InterScience successfully. However, if you do experience any problems with your access or have any queries, please contact our Customer Support team who are offering round-the-clock, round-the-world customer service during this transition period: [interscience.wiley.com/support](http://interscience.wiley.com/support). You will also see here a Self-Help service with answers to many frequently asked questions.

If you are not familiar with Wiley InterScience then please use our online tutorials or sign up for a free online webinar here: [interscience.wiley.com/tutorials](http://interscience.wiley.com/tutorials).

If you requested usage reports from Synergy last week and did not receive them then we apologize for this. Due to the high level of demand for reports in the final week there was a backlog in the system which has mostly cleared but there may be some reports not received. Usage data for Blackwell journals will be made available on **Wiley InterScience** in September. Further notification will be sent out when these are ready.

Thank you to all our customers for your support for Blackwell Synergy over the last 10 years. You helped to build the site into one which has been enormously popular with a large international user community resulting in more than 20 million user sessions and over 8 million PDF article downloads per month this year. Work is well underway on the new Wiley-Blackwell

**Blackwell journal content has been incorporated into Wiley InterScience.**

Blackwell Synergy is no longer online



**Wiley InterScience now features more than:**

- 1400 journals (3 million articles)
- 6000 online books
- 90 reference works
- 12 databases
- 15 Current Protocols

online platform which will include many of the popular features of Synergy as well as InterScience and which we will be launching in early 2009. More information about this new service will be provided to you in due course.

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For more information about the transition, as well some useful resources for support and training, go to:

- [interscience.wiley.com/transition](http://interscience.wiley.com/transition)  
for Librarians and Institutional Customers
  - [interscience.wiley.com/transition-users](http://interscience.wiley.com/transition-users)  
for Individual End Users
  - [interscience.wiley.com/support](http://interscience.wiley.com/support)  
Customer Support contact information
  - [interscience.wiley.com/tutorials](http://interscience.wiley.com/tutorials)  
free online demos and training for Wiley InterScience
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Sincerely,

Wiley-Blackwell

**Please forward this message to any library colleagues who need this information.**

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This message is sent to select Customer Administrators for institutional **Wiley InterScience** or **Blackwell Synergy** accounts. Please forward this e-mail to any of your colleagues who may find it of interest.

To UNSUBSCRIBE from future mailings or update your profile, go to [Wiley-Blackwell News E-mail Alerts](#)

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